

RISHAB DHAR

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Dear Hiring Manager,

I'm reaching out to express interest in Cloud, DevOps, and Platform Engineering opportunities where I can bring both deep technical expertise and a genuinely cross-functional perspective. As a Senior Cloud Systems Engineer with 6+ years architecting scalable, self-healing infrastructure across GCP and AWS, I specialize in building automation and reliability solutions that hold up at scale.

At Manhattan Associates, my focus has been reducing operational friction and strengthening system resilience across 700+ production environments:

- **Scalable Architecture & Automation:** Architected a modular Terraform-based IaC platform provisioning and maintaining 700+ distinct environments, cutting provisioning and maintenance time by 70%.
- **Observability & Reliability:** Built a high-signal observability stack (Prometheus, Grafana, Alertmanager) with SLO-driven alerting, reducing noise and improving Mean Time to Resolution (MTTR) across production incidents.
- **Disaster Recovery:** Automated complex DR failover procedures, cutting Recovery Time Objective (RTO) from ~4 hours to ~2 hours while establishing repeatable, audit-ready recovery workflows.
- **Security & Network Architecture:** Designed zero-trust network architecture using Shared VPCs and VPC Peering, automating firewall policy enforcement via Terraform without disrupting service communication.

What sets my background apart is the breadth behind it. Before specializing in cloud infrastructure, I built a foundation across networking fundamentals (certified, hands-on training in IP addressing, routing protocols, and network linking), security and risk advisory (assessing enterprise security posture at Deloitte), operations leadership (running cross-functional teams end-to-end), and technical writing (leading editorial content and documentation). That range shows up in how I work today — equally comfortable automating infrastructure, communicating incidents clearly to stakeholders, and approaching systems with a security-first lens.

I'd welcome the opportunity to bring this combination of automation-first thinking, reliability engineering, and cross-functional versatility to a team solving hard infrastructure problems at scale.

Thank you for your consideration.

Best regards,

Rishab Dhar

Senior Cloud Systems Engineer | DevOps & Platform Engineering